

From: eyeland1000 [<mailto:eyeland1000@aol.com>]

Sent: Friday, September 20, 2019 2:54 PM

To: Bruce Harvey <bruce@barteltaviation.com>

Subject: Feedback

Bruce-

It was a total pleasure dealing with both you, personally and Bartelt Aviation. I felt you were with me every step of the way, even by acknowledging the sense of loss I felt letting the old girl finally go after 20 years.

I would be happy to actually speak to any prospective future clients you may come across, who are on the fence in their decision to use your services.

Even though the sale of my old Lance, certainly didn't fall under the category of "heavy iron", commission wise to you, you, nonetheless made me feel that I was an **important client**, and that the successful sale was **important**. You were reachable by phone, even for minor question I had. I really appreciated that.

Great job- 👍 👍

And give my email or phone number out freely. Happy to sing your praises. 😊

Thanks

Again

Scott Messinger

N47501

Sent from my iPhone